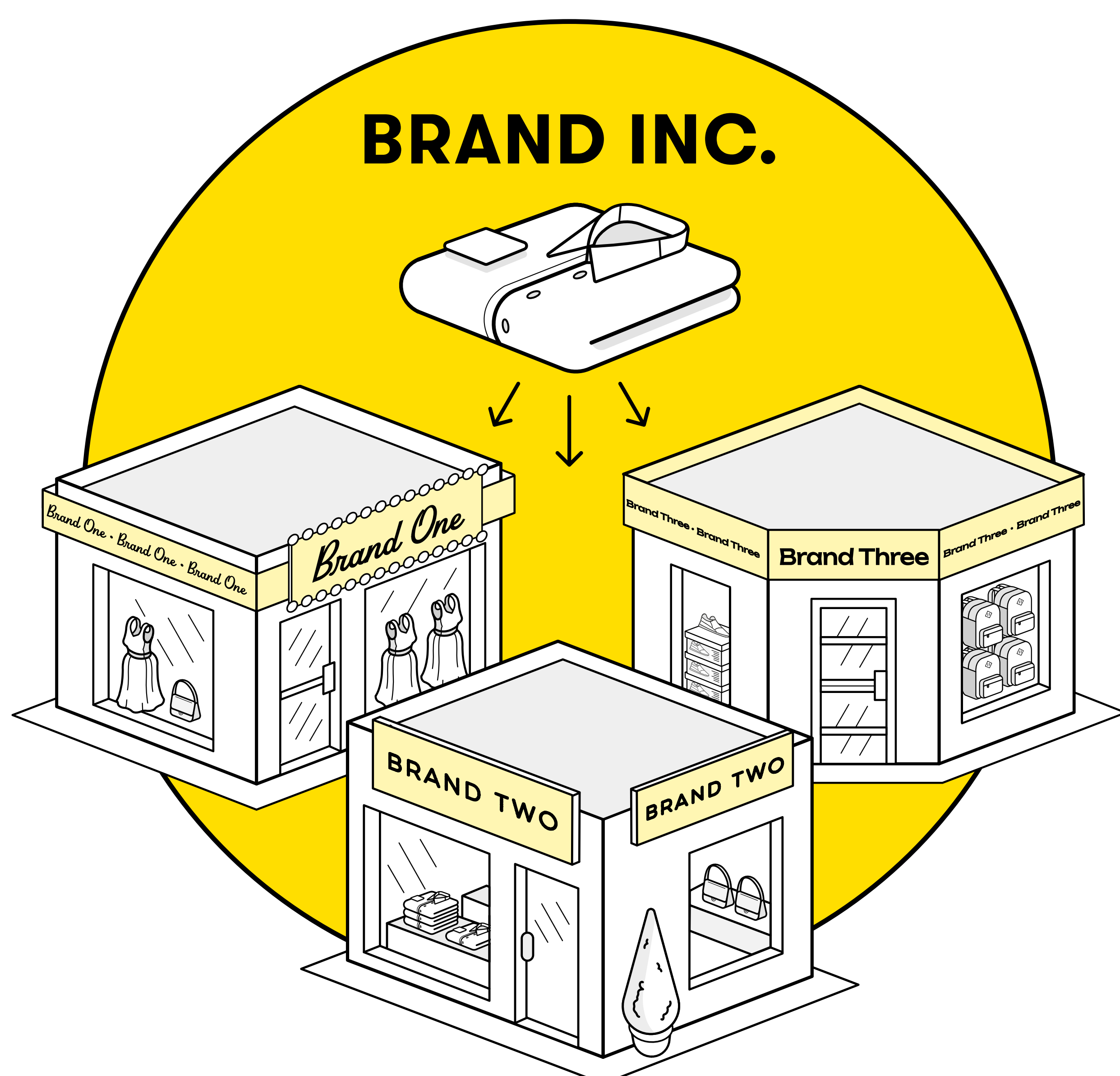


All your brands.  
All your stores.  
Plus the Happy  
Returns Network.

Customize the consolidated, box-free drop-off solution that works for you.

[SEE US IN ACTION](#) →



 FLEXIBLE

## Power cross-brand BORIS in all your stores

Help reduce shopper frustration and boost foot traffic across your retail locations by accepting returns for any brand effortlessly.

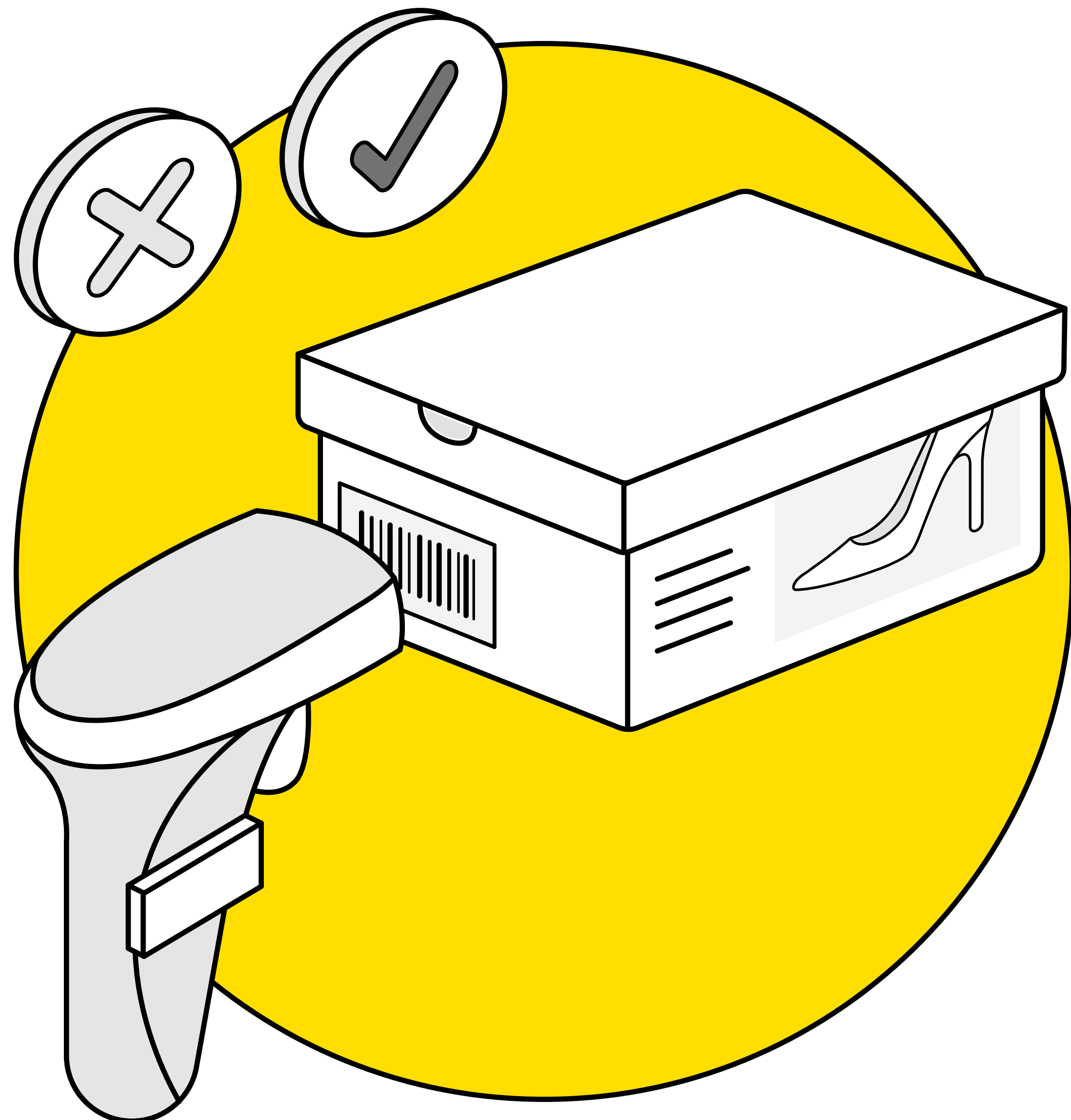
- Cross-brand buy online, return in-store
- Return portal and Point-of-Sale agnostic
- Keep returns in-store or route them to brand-specific DCs

 DELIGHTFUL

## 93 Net Promoter Score with 86% shopper adoption

86% of shoppers choose hassle-free Return Bar® services at over 9,000 locations, including 5,000+ The UPS Store® locations.

- 93 lifetime Net Promoter Score<sup>1</sup>
- No packaging or printing needed
- Refunds and exchanges initiated at drop off

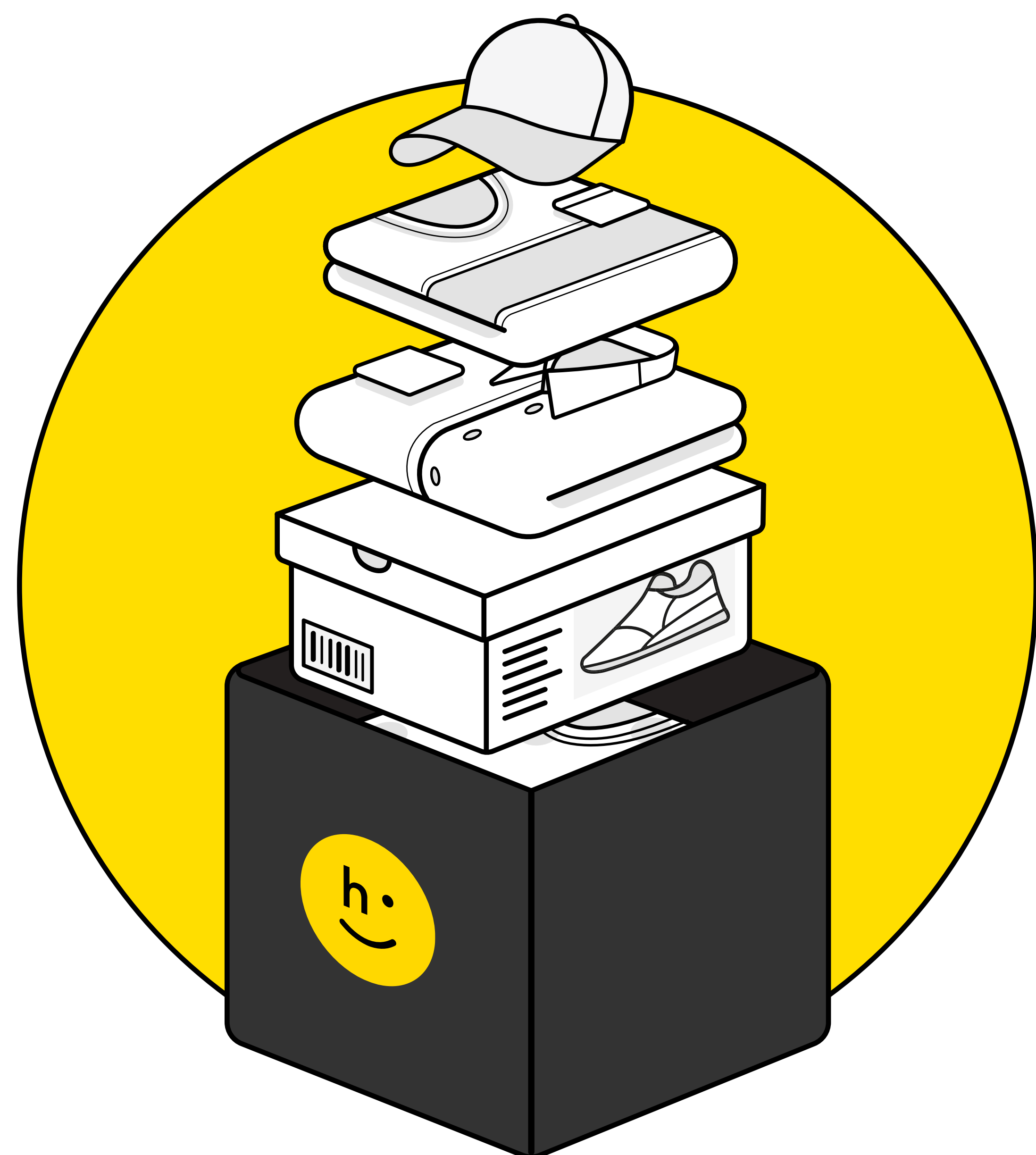


 **RELIABLE**

## Patent-pending return fraud prevention

Secure your returns with the only provider that offers patent-pending item scanning and verification upon drop-off.

- Verification for items with and without barcodes
- Fraud monitoring across Return Bar® network
- Detailed analytics and reporting



 **EFFICIENT**

## Boost efficiency and cut costs

Return Bar® returns are consolidated across merchants and shipped together, resulting in significant savings and streamlined operations

- Instantly approved refunds help decrease support calls
- Bulk shipping with advanced shipping notice
- Unified billing for UPS and Happy Returns

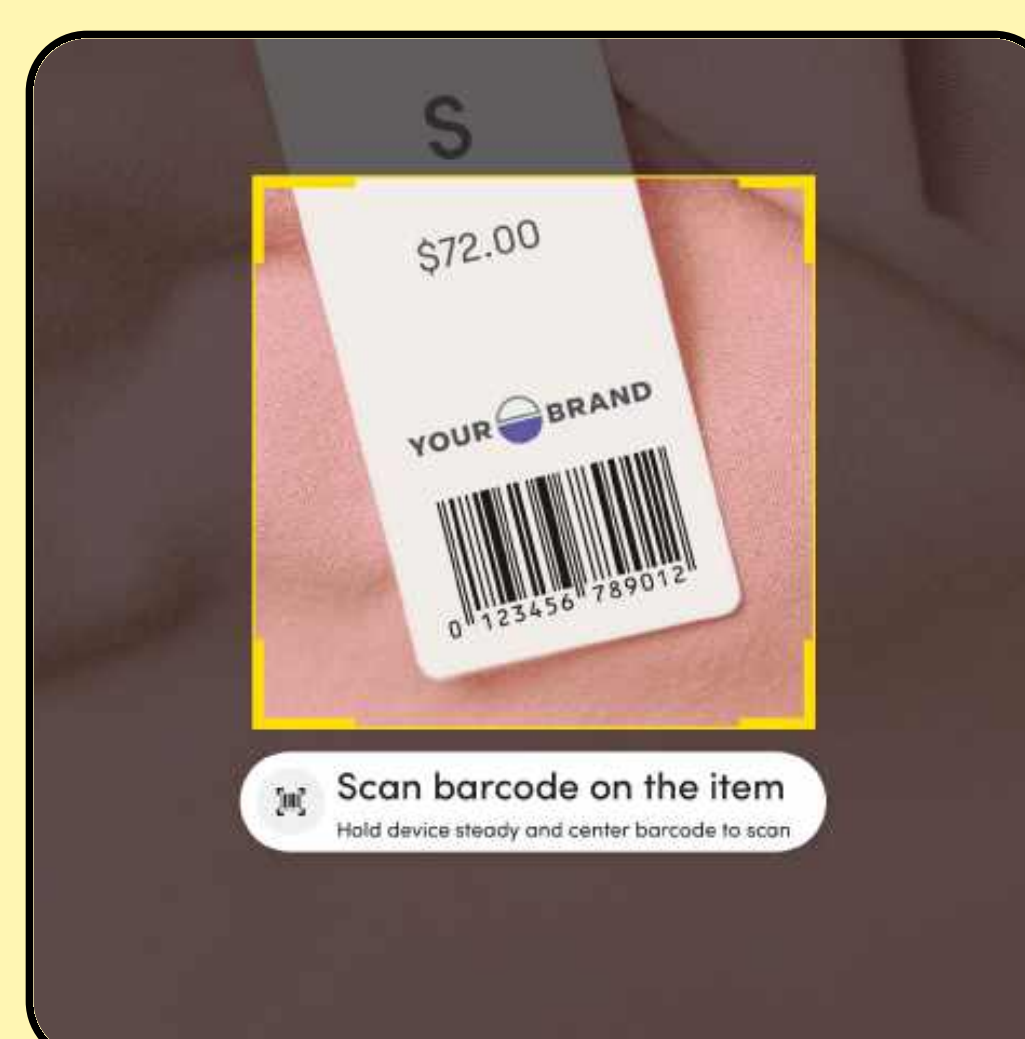
## HOW IT WORKS



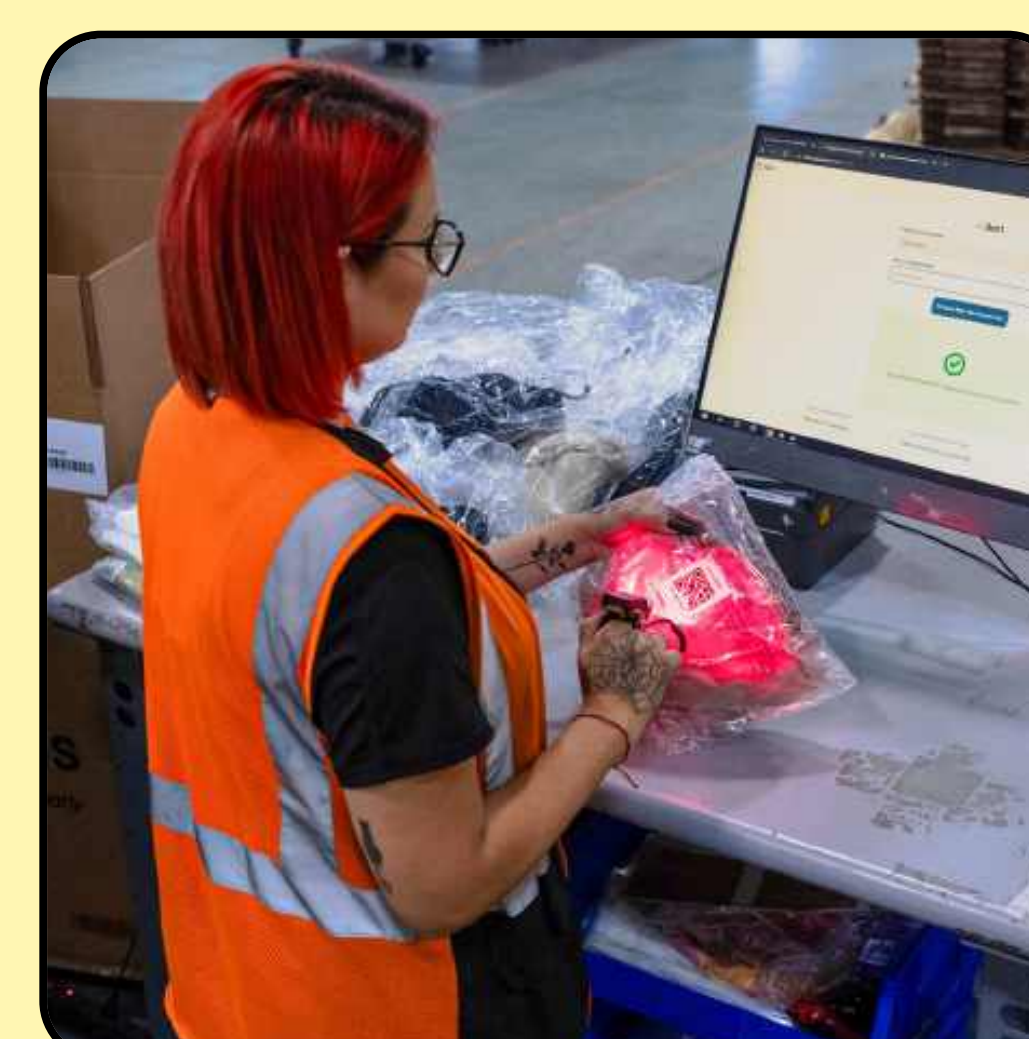
**1.** Shopper begins their return online, receives a QR code and list of nearby drop-off points



**2.** They bring items without a box or label, to the retailer's store or a Return Bar location.



**3.** Returned items are scanned and verified with our patent-pending system



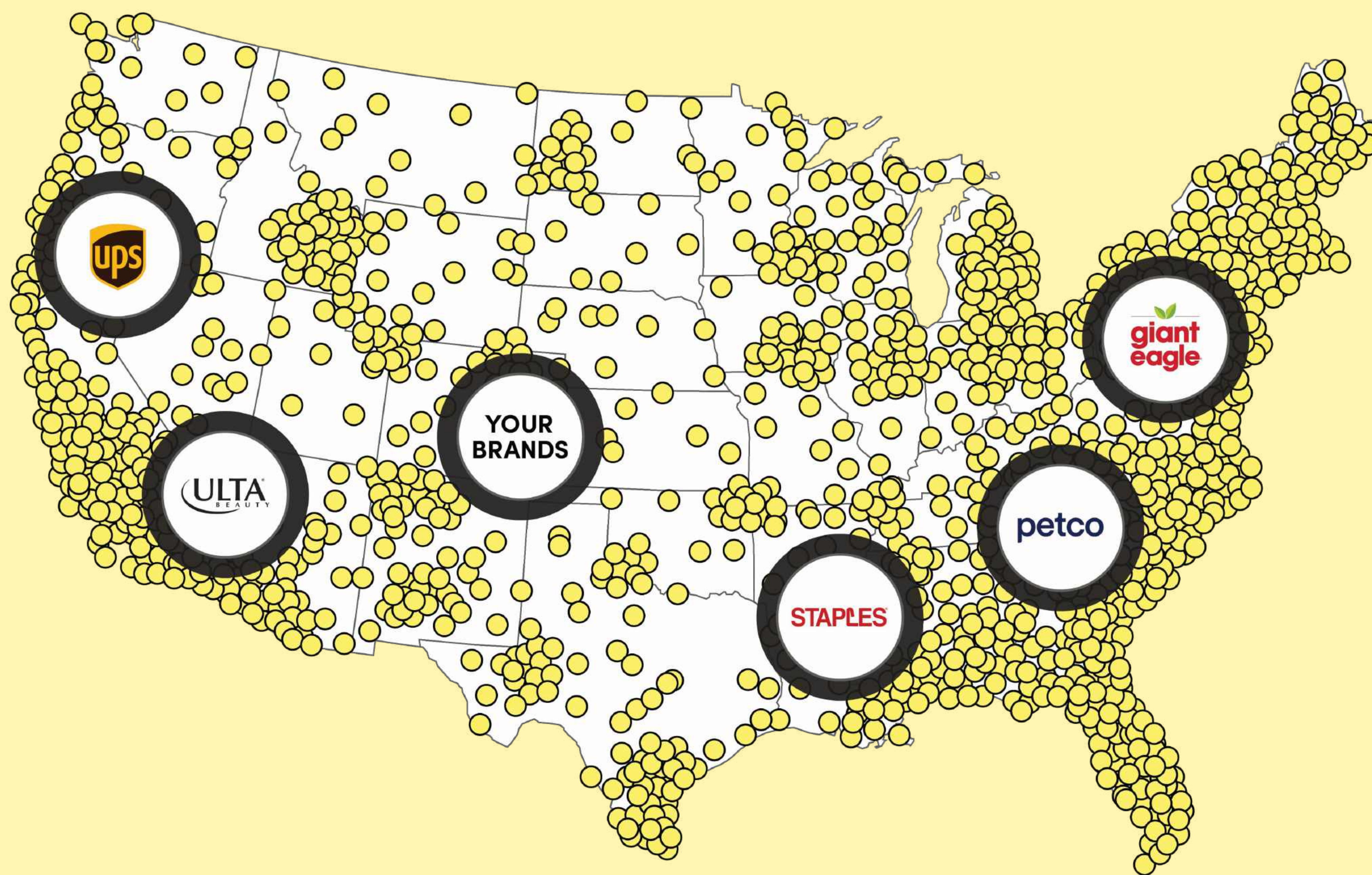
**4.** Returns are consolidated and shipped to our Return Hubs to help cut costs



**5.** Returns are sorted by retailer and shipped in bulk back to the retailer

# Return Bar<sup>®</sup> Network

9,000+ CONVENIENT LOCATIONS



**87%**

of the U.S population lives within 10 miles of a Return Bar

**86%**

average Return Bar adoption by shoppers

**93**

average Net Promoter Score from millions of happy shoppers<sup>1</sup>

<sup>1</sup> Delighted by Qualtrics survey, commissioned by Happy Returns, 2022.

Trusted by hundreds of leading enterprise retailers



## Let's meet!

Book a meeting with us at [happyreturns.com](https://happyreturns.com).